



## **Paw Crew**

At Petz Prefurred, we believe dogs are more than just pets—they're family. Our mission is to provide exceptional, personalized care for every dog, with a focus on love, compassion, and safety. Our experienced handlers are dedicated to understanding each dog's unique personality and tailoring services to ensure they feel at home, whether they're here for a day of play, a grooming session, or an overnight stay. With a nurturing environment that prioritizes your dog's comfort, well-being, and security, we aim to build lasting memories and form lifelong bonds with both you and your beloved canine.

Petz Prefurred is hiring a part time/full time Paw Crew member. A Paw Crew member plays an essential role in the daily operations of a dog daycare and boarding facility by providing direct one on one care with the dogs and supporting both front and back-of-house functions. Their responsibilities cover a wide range of tasks including dog care, customer service, cleaning, and assisting management. Key responsibilities include:

### **Key Responsibilities:**

- **Dog Care & Supervision:** Provide daily care, including feeding, medication, and behavior monitoring, while supervising safe play and interactions.
- **Cleaning & Sanitation:** Maintain a clean, hygienic environment by cleaning kennels, play areas, and handling waste disposal.
- **Exercise & Enrichment:** Ensure dogs receive proper physical exercise, walks, and mental stimulation through supervised play and activities.
- **Health & Safety Monitoring:** Observe dogs for signs of illness or injury, administer basic first aid, and follow safety protocols.
- **Customer Service:** Assist with check-ins, communicate updates to pet owners, and support client inquiries.
- **Record Keeping & Reporting:** Log daily activities, medication, and incidents, ensuring accurate and timely documentation.
- **Team Collaboration & Policy Adherence:** Work closely with staff, follow facility procedures, assist with training, and comply with animal care regulations.

### **Position Requirements:**

- No experience necessary willing to train, but 1 year of experience in animal care, dog daycare, or a similar environment is preferred.
- Excellent customer service skills
- High school diploma or equivalent (required), certifications in animal care or handling (preferred).
- Ability to work in a fast-paced environment, multitask, and prioritize tasks effectively.
- Strong interpersonal skills: able to communicate clearly with team members and clients.
- Physical stamina to handle dogs of all sizes and remain on your feet for extended periods.
- Detail-oriented and ability to follow strict safety and hygiene protocols.
- Knowledge of animal behavior, safety regulations, and basic first aid (preferred).

Petz Prefurred is an Equal Opportunity Employer (EOE). Qualified applications will receive consideration for employment.