



Pack Leader

At Petz Prefurred, we believe dogs are more than just pets—they're family. Our mission is to provide exceptional, personalized care for every dog, with a focus on love, compassion, and safety. Our experienced handlers are dedicated to understanding each dog's unique personality and tailoring services to ensure they feel at home, whether they're here for a day of play, a grooming session, or an overnight stay. With a nurturing environment that prioritizes your dog's comfort, well-being, and security, we aim to build lasting memories and form lifelong bonds with both you and your beloved canine.

Petz Prefurred is hiring a part time/full time Pack Leader. A Pack Leader at a dog daycare and boarding facility plays a critical role in providing daily care for dogs in a group setting and supporting facility operations. They manage dog supervision, cleaning, customer service, and collaborate with the team to ensure smooth operations. Responsibilities include feeding, administering medication, and monitoring behavior, as well as maintaining a clean and safe environment by sanitizing kennels and equipment. Pack Leaders engage dogs in regular exercise and enrichment activities, monitor health and safety, and communicate with pet owners regarding their pets' care. They also maintain accurate records of dog activities and incidents, assist with check-ins, and collaborate with staff for effective operation.

Key Responsibilities:

- Dog Care & Supervision: Provide daily care, monitor behavior, and administer food and medication.
- Excellent customer service skills
- Cleaning & Sanitation: Clean and sanitize kennels, play areas, and equipment.
- Exercise & Enrichment: Conduct walks, supervised playtime, and engaging activities.
- Customer Service: Assist with check-ins, communicate with owners, and follow care instructions.
- Health & Safety: Monitor health, provide basic first aid, and ensure adherence to safety protocols.
- Team Collaboration & Record Keeping: Support staff, help train new team members and maintain accurate records.

Position Requirements:

- High school diploma or equivalent.
- At least 1-2 years of experience with animal care, dog handling, or working in a pet care facility.
- Strong communication, teamwork, multitasking, and problem-solving skills.
- Ability to stand for prolonged periods
- Walk, and handle dogs of various sizes throughout the day.
- Basic understanding of dog behavior, health, and safety practices.
- Compassionate, patient, attentive, and able to remain calm in high-pressure situations.
- Certification in pet first aid or dog training is a plus.

Petz Prefurred is an Equal Opportunity Employer (EOE). Qualified applications will receive consideration for employment.